

NetScore WMS Mobile for NetSuite

Frequently Asked Questions

What is NetScore WMS for Mobile?

NetScore WMS mobile provides a full-featured warehouse management solution for companies who want to optimize warehouse operations through deployment of barcoding technology. The solution is built on the NetSuite platform which allows for seamless operation with your ERP solution. The process-driven solution allows your warehouse personnel to manage product and order processing accurately and efficiently.

Will the NetScore WMS application be able to manage the growth our business is expecting?

NetScore WMS is a scalable solution that meets the needs of both small and larger warehouse requirements. As a customer grows they can implement more advanced capabilities of the solution to manage expanding needs.

Is our company too small to benefit from WMS?

Any company, no matter how small, will benefit from NetScore WMS. Customers of all sizes improve inventory management, attain real-time and accurate inventory information, expedite shipments, improve space utilization and increase customer satisfaction. NetScore WMS will give you an extremely accurate view of your inventory and will greatly reduce the amount of labour needed to process orders in your warehouse.

Does NetScore WMS support multiple warehouses?

Yes, NetScore WMS is designed to manage multiple warehouses regardless of their physical location. The multi-location system that allows you to manage each facility or warehouse independently. Each location can be configured to match the desired workflow requirements of the facility.

Can we add further modules and options as my business develops and expands?

Yes, NetScore WMS can be customized and expanded as your business requirements evolve.

Will NetScore WMS improve performance of warehouse processes?

NetScore WMS has a proven track record of improving both basic and more advanced processes in your warehouse. Directed processes such as receiving, put-away, picking, and cycle counting provide a consistent approach to carrying out warehouse activities.

Will NetScore WMS works for any industry?

Where goods are stored and moved around in a warehouse or distribution centre, NetScore WMS is the perfect management tool needed to successfully operate the warehouse. Our WMS team has implemented solutions in many industries including manufacturing, wholesale distribution, retail, direct selling, clothing, footwear, along with many other key industries. Contact us if your industry is not named above to see if we can help you.

What makes NetScore WMS different from another WMS offers?

NetScore WMS provides a solution that can be scaled to any size of warehouse operation. The flexibility of the system allows for it to be customized to meet unique requirements of each customer. NetScore can work with your team to match the system to your business needs.

How secure is our data if we use NetScore WMS?

NetScore WMS resides on your NetSuite platform and utilizes the same security protocol as your NetSuite ERP solution. As such, you have the same exceptional level of security.

Does NetScore WMS utilize barcode scanning?

Yes, NetScore WMS supports bar code scanning in various standard formats. Our WMS customers can utilize a broad range of scanners. Please check with your Account Executive for a list of approved devices.

Does NetScore WMS print barcodes?

Yes, NetScore WMS supports bar code printing in all standard formats. Our can support use of Brother QL-710W and Zebra QLN 320/420 label printers to facilitate barcode printing.

Does NetScore WMS works on android devices?

The NetScore WMS can be operated on Android as well as iOS devices and customers can choose a wide variety of equipment from tablets to more ruggedized devices with built-in 2D / 3D barcode readers.

Can NetScore WMS be customized to suit specific requirements?

Yes, WMS can be customized for improvements that save you time, deliver valuable business information, and help you organise your business inventory. If you have a specific need for a unique workflow, import/export business information or require additional reports, we can customize the solution to your specifications.

Can I assign different roles and permissions to users?

With NetScore WMS you can assign different roles and permissions to users. This prevents unauthorized access to information throughout your enterprise.

Does the NetScore WMS App have any device limitations?

There are no limitations as per the functionality level, but mobile devices having a character width below 350 pixels (i.e. less than 4") will have UI readability issues.

I haven't used a WMS before. How do I get started?

No problem! We have created a series of Getting Started Videos for you to familiarize yourself with our solution.

Does NetScore WMS app support all type of printers?

NetScore WMS support most industry standard printers, but reach out to your Account Executive if you have a specific model you have questions about.

Does WMS application support all android and iOS Devices?

Yes, it will support all android devices from android 4.4 to android 10 version. For iOS it will support up to iOS13.