

# Benefits

Maintain Multiple Item
Categories, Types, Variations
of the Products

Items in NetSuite are exported to eBay, this makes the process easier for the user to create or update eBay listings

Real-time Inventory Sync to Multiple eBay Stores

Stock levels in NetSuite are continuously updated on eBay, ensuring products are available for on-time fulfillment of orders

Automatically Import Customer & Orders Data into NetSuite Easily Import all orders placed in eBay into NetSuite. A new customer is automatically created in NetSuite by validating current records to eliminate duplication

Real-time Sync of Shipments Allows User to see Order Tracking Information As orders in NetSuite are fulfilled, shipments are automatically exported to eBay, so that customers have full visibility into the current status of their orders

Maintain Return Transactions in NetSuite & Allow Single System to Manage

Easily track product return requests from customers and automatically update the refund details from NetSuite to eBay

The NetScore eBay Connector has saved my company a lot of money. We have been able to make customizations that we could not do with our previous solutions. Updates take place instantly, and we have not had any oversell issues with this solution. I highly recommend this solution for NetSuite customers selling on eBay. 11



# **Features**



#### **Product and Inventory Management**

NetScore eBay connector supports multiple catalog items and attributes for eBay webstore for selling on eBay. This allows you to easily map all attributes in eBay webstore and catalog fields of NetSuite

- Updates product information, pricing, matrix items, images and inventory
- Items will be listed on eBay by using multiple parameters like UPC, SKU, MPN
- Provides real-time inventory updates
- Pricing and image details are updated at regular intervals or whenever item is updated in NetSuite



## **Dashboard Analytics**

In NetSuite, the eBay connector will provide real-time analytics for inventory and transactions

- Dashboard portlets will notify the user about low inventory stocks on eBay
- Portlets will notify the user about imported orders, shipments and refunds
- Swap order management & dashboard analytics



## **Order Management**

- Orders are automatically imported from eBay Marketplace to NetSuite at regular intervals (15 mins)
- Shipments will be updated to eBay once it is fulfilled in NetSuite
- Returns and Cancellations are well handled
- Can easily connect multiple eBay Stores with less customization
- Items can be sold as bundles with less customization and also can access Markdown Manager in eBay from NetSuite